

# Announcement

May 28, 2026

## **Help shape the future of the AUC website – we want your feedback**

The Alberta Utilities Commission (AUC) is undertaking a redevelopment project of its external website ([www.auc.ab.ca](http://www.auc.ab.ca)), to better serve Albertans, regulated utilities, government partners, Indigenous groups, media and other stakeholders.

This initiative will modernize how information is accessed and improve the overall user experience by focusing on accessibility, usability and clarity. The result will be a more reliable, modern and sustainable digital platform that better supports the needs of Albertans.

Our goal is to ensure the website continues to be a trusted, transparent and easy-to-use resource for all audiences.

As part of the early discovery phase, we are seeking input from external users to better understand how our website is used today and where improvements can be made.

The feedback collected through an online survey will assist the AUC with identifying:

- What is working well.
- Where users experience challenges.
- What improvements would make the biggest difference.
- How we can better support the needs of Albertans.

The input collected will directly inform the design and development of the new website.

## **Take the survey**

We invite you to complete a short [survey](#) to share your feedback. The survey takes approximately five to ten minutes to complete, and all responses are anonymous.

[Complete the survey.](#)

Feedback collected through the survey, along with additional engagement activities will guide the next phase of the project.

We appreciate your time and contribution in helping us improve how the AUC communicates and serves Albertans.

For information about the AUC and its regulatory role, visit [www.auc.ab.ca](http://www.auc.ab.ca).

Subscribe to the AUC mailing list [here](#) to receive the latest announcements and bulletins.

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