

Announcement

June 9, 2025

Notice: Inactive eFiling account cleanup

To maintain the integrity and security of the eFiling system, the Alberta Utilities Commission (AUC) will be conducting a cleanup of unused eFiling accounts.

Scheduled deletion date:

Inactive accounts will be permanently deleted during the next AUC IT maintenance window on **June 14, 2025**.

Accounts identified for deletion:

Accounts that meet **both** of the following criteria are scheduled for deletion:

- Have been **inactive from the system's original deployment date up to January 1, 2024**.
- Have **not participated in an AUC proceeding**.

Users are encouraged to review their account activity. To retain your eFiling account, please log in and ensure your account remains active before the scheduled maintenance date.

For assistance or more information, please contact info@auc.ab.ca.

Alberta Utilities Commission