

Announcement

February 3, 2025

AUC to Launch eFiling System 2.0: System Outage February 14 to 17, 2025

The Alberta Utilities Commission (AUC) is pleased to announce the upcoming launch of eFiling System 2.0. As part of this deployment, data from the original eFiling System will be migrated to the new system, resulting in a planned system outage from **February 14 at 7 p.m. to February 17 at 7 p.m.** During this period, the eFiling System will be unavailable to all internal and external users.

If your proceeding has a submission deadline within this outage window, the Commission has extended your deadline to **Tuesday, February 18**. Please direct any questions about submissions to the proceeding lead application officer.

This modernized platform will enhance security and contains a new interface that offers a fresh design, improved responsiveness and mobile friendly functionality, making it easier to read and submit documents from any device.

To highlight the new features, the AUC has prepared brief video demonstrations available on its [website](#). In addition, two Zoom sessions will be held on the following dates to demonstrate the new system live:

- Monday, February 10, from 9 to 10 a.m.
- Wednesday, February 12, from 1:30 to 2:30 p.m.

To register, please email holly.lee@auc.ab.ca, include your name and which session you would like to attend.

Following the launch, users can still access the eFiling System from the www2.auc.ab.ca home page. However, existing bookmarks or emailed links to the current eFiling System will no longer function once the eFiling 2.0 System goes live.