

# Announcement

October 16, 2024

## **Holiday office closure**

The Alberta Utilities Commission offices will be closed from December 25, 2024, through January 1, 2025. We recommence regular operations on Thursday, January 2, 2025.

The AUC has implemented a blackout period for the duration of the holiday office closure. This means:

- No external deadlines will be scheduled during the period of December 25, 2024, up to and including January 1, 2025, nor will the AUC be actively processing applications during this time.
- The period of December 25 to January 1 will not be included in the calculation of days for AUC performance metrics purposes. Record development and disposition timelines will be paused starting December 25 and will resume on January 2.

Many of the AUC's current performance metrics are based on calendar days, rather than business days. For example, in many cases the AUC must issue its decision on an application within 90 days from the close of the record of a proceeding.

The AUC eFiling System will be available during the holidays and applications and files may still be accessed online.

To see a full listing of AUC office closures visit our [calendar](#).

If you have any questions about the holiday closure please contact us at [info@auc.ab.ca](mailto:info@auc.ab.ca) or 310-4282 (310-4AUC) in Alberta or at 1-833-511-4282 outside of Alberta.

Alberta Utilities Commission